



WAGNER RENTS Job Description

JOB TITLE: Mechanic, Level 3
DEPARTMENT: Wagner Rents – Product Support
REPORTS TO: Shop Coordinator

Job Code: 173

Full Time **Supervisory** **Exempt**
Part Time **Non-Supervisory** **Non-exempt**

POSITION SUMMARY

A Mechanic, Level 3 is responsible for troubleshooting equipment and performing high level diagnostic assessments. This position understands how equipment functions as well as the theory behind its design. Additional responsibilities include examining equipment to diagnose the root cause of any failures. They also overhaul and rebuild major repairable sub-assemblies.

Direct Reports: None

ESSENTIAL FUNCTIONS AND BASIC DUTIES

Administrative

- Understand the work order system and help others learn to use this system.
- Accurately prepare service reports
- Documents the 4 C's (Complaint, Cause, Correction, Complication) on workorders.
- Promote a clean, organized, and safe work environment.

Organizational

- Apply 5S (Sort, Set in Order, Sweep, Standardize and Sustain) principles following every job.

Interpersonal

- Work effectively with others in the shop and help build a strong teamwork environment. Assisting with the mentoring of Level 1 and Level 2 mechanics to help promote this desired work team.

Sales

- NA

Technical

- Engage in required safety practices at all times
- Troubleshoots and repairs equipment when the knowledge needed exceeds the skill level of other mechanics
- Read and understand the manufacturers' Operation and Maintenance Manual per machine type and comply with its contents.
- Ensure all operating controls and functions are in compliance with Manufacturers' specifications.
- Inspect machines returned from rental for customer damage and notify the Shop Coordinator regarding any specific damage was found.
- Diagnose system failures to determine root cause
- Test, measure and adjust machine systems and components within tolerances of manufacturer's specifications.

- Completes overhauls as needed.
- Remove, disassemble, repair, assemble and install components and parts as needed.
- Determine reusability of parts in accordance with reusability guidelines.
- Order replacement parts.
- Service and maintain equipment sold by company

- Test, measure and adjust machine systems and components within tolerances of manufacturer's specifications.
- Attends training as requested.
- Keep up to date with developments in tooling, technologies and systems.
- Provide technical assistance for field service calls as needed.

Supervisory

- Stand in during absence of shop coordinator

ESSENTIAL JOB REQUIREMENTS

Minimum Education Required High School Diploma or GED

Minimum Experience Required

Experience Defined: Basic (1-3 yrs) Intermediate (3 – 5 yrs) Advanced (5+ yrs)

Administrative / Clerical Experience – Intermediate level

Customer Service Experience – Intermediate level

Technical / Mechanical Experience – Advanced level (5 yrs heavy equipment, engine or mechanic repair experience); Advanced tools required

Certificates, Licenses and Registrations Required Valid driver's license

Required Skills and Competencies

Organizational Skills
 Communication Skills
 Safety Knowledge

Intermediate Math Skills
 Intermediate Reading / Writing Skills
 Understanding of diagrams and schematics
 Advanced Diagnostic Aptitude

Preferred Skills and Competencies

Post high school education – Graduation from a technical school with emphasis on diesel engine preferred

Advanced Level Reasoning Skills (Defines problems, collect data, draws conclusions)

Product Knowledge – Advanced level

Computer Skills

Windows / Internet – Basic Knowledge
 Wynne System – Broad knowledge of work order system
 ET / SIS / STW

ADDITIONAL INFORMATION

Working Conditions

Noise	Quiet <input type="checkbox"/>	Moderate <input type="checkbox"/>	Loud <input checked="" type="checkbox"/>
Environment	Indoors <input type="checkbox"/>	Outdoors <input type="checkbox"/>	Both <input checked="" type="checkbox"/>

Specific Risks: Works with moving, mechanical parts

Physical Requirements (Checked requirements indicate more than 1/3 of the time spent on the job)

Standing	<input checked="" type="checkbox"/>	Sitting	<input checked="" type="checkbox"/>
Walking	<input checked="" type="checkbox"/>	Use of Hands	<input checked="" type="checkbox"/>
Talking	<input checked="" type="checkbox"/>	Hearing	<input checked="" type="checkbox"/>

Weight / Lifting None 1-25 lbs 26-50 lbs More than 50 lbs

Travel Requirements:

None 1-25% 25-50% 50-75% 75-100%

Limitations and Disclaimer

This job description is intended to describe the general nature and level of work being performed; it is not intended to be construed as an exhaustive list of all responsibilities, duties and skills required for the position. Wagner Equipment Co. will reasonably accommodate individuals with disabilities.

This job description in no way states or implies that these are the only duties to be performed by the employee occupying this position. Requirements are representative of minimum levels of knowledge, skills and/or abilities. To perform this job successfully, the employee must possess the abilities or aptitudes to perform each duty proficiently.